

Tilting At Windmills Press 13224 W. 132nd St. Overland Park, KS 66213 (501) 475-5887 TiltingAtWindmillsPress.com

Once Upon A Claim: Fairy Tales to Protect Your Ass(ets) Chantal M. Roberts, CPCU, AIC, RPA Book Club Discussion Questions

You might not consider a non-fiction, business/self-help book about insurance fun reading, but we disagree. As you read the book, put sticky notes on pages you want to revisit or discuss with others.

Understanding and Expectations

- Prior to this book, what was your level of understanding about insurance and claims processing?
- Can you surmise the author's goals with this book? Did it serve more to inform or to entertain? Share your thoughts with examples.

Content and Impact

- Do you believe the book achieved a balanced view on the subject of claims and insurance, or did it exhibit a certain bias? Why?
- Did the book inspire you to review your insurance policies? Share any resulting anecdotes.
- Discuss any new insights you gained from this book. What stood out to you?
- Which segment of the book struck you the most, and what was its effect on you? Discuss this portion and its implications.
- What do you think is the most impactful advice you received from this book?

Language and Comprehension

- Comment on how the author's writing style influenced your reading experience. Provide specific examples.
- Discuss the appropriateness of the language used. Were any terms or concepts particularly well explained?

Application and Lessons

- Discuss any 'life lessons' that the book imparted. Did it alter your perspective in any way?
- How do you plan to apply the book's teachings in real life? What specific strategies or actions will you take?

Credibility and Further Inquiry

- Evaluate the book's credibility as a source of information on the topic. What references bolster its reliability?
- After finishing the book, what unanswered questions do you have? What more would you like to explore?

Engagement and Recommendation

- What are your final thoughts on the book and its central message? Was there anything you strongly agreed or disagreed with?
- Who else would you recommend this book to and why?
- Reflect on the author's narrative style. How approachable did you find the text?